

Online Member Access



websupport@healthplex.com

888-468-5171

healthplex.com

As a member, you can register for an online account where you will have access to a variety of member services. Visit healthplex.com/member to login to your existing account or register for a new one.

Once you register for an account, you'll be able to:

- Check Your Eligibility
- View Plan Benefits*
- Check Status of a Claim*
- Review Plan Details
- View/Print ID Card*
- Find a Dentist

**May Vary By Plan*

Your Member Portal

ID	ABC123456-0	Status	ACTIVE	Member Options
Name	JOHN DOE	Birth	14-DEC-11	Find Dentists
Group Number	GG-000	Sex	Male	Change Primary Provider
Group Name	DENTAL PLAN			
Plan Type	MANAGED CARE INDIVIDUAL			

Capitation Sites Plan History EOBs

Current Capitation Site

Site #	Name	Effective Date	Phone
A2345	JOHN SMITH DENTAL PC	01-MAY-17	718-827-6565

Capitation Sites By Effective Dates

Provider ID	Provider Name	City	State	Effective Date	Expiration Date
A2345	JOHN SMITH DENTAL PC	BROOKLYN	NY	01-DEC-17	
A2345	JOHN SMITH DENTAL PC	BROOKLYN	NY	01-OCT-17	30-NOV-17
A2345	JOHN SMITH DENTAL PC	BROOKLYN	NY	01-MAY-17	30-SEP-17
A2345	JOHN SMITH DENTAL PC	CORONA	NY	01-APR-17	30-APR-17
A1234	GENERIC NEW YORK DENTAL	ELMHURST	NY	01-AUG-15	31-MAR-17
A1234	GENERIC NEW YORK DENTAL	ELMHURST	NY	01-NOV-14	31-MAR-15
A1234	GENERIC NEW YORK DENTAL	ELMHURST	NY	01-JUN-14	31-OCT-14

Having issues with your existing online account or registering for a new one? Call our Web Support team at **888-468-5171** or email them at websupport@healthplex.com.

