

Overview of Website – www.healthplex.com

Healthplex developed www.healthplex.com to harness the power of the Internet to disseminate information quickly and easily to our clients and professional community.

The design or structure of the website is to display panels of information. The Healthplex website uses anywhere from one to three panels.

Left Panel - The left panel provides general information about dentistry - this includes dental terms and their description, assistance in choosing dental plans and finding dentists in specific geographic areas. The "Find a Dentist" tab has two options. If the user is not in a dental plan administered by Healthplex, it will display a general list of dentists who participate in most of our plans. Users enrolled in a dental plan administered by Healthplex can login or enter their group number to receive an up-to-date list of participating dentists. In addition, it provides links to related websites that may be useful and informative.

Middle Panel - The middle panel provides electronic tabs to access specific categories of information, depending on the users area of interest. For example, the "For Group" tab supplies information aimed at the concerns and questions of a group administrator, which are usually different than the concerns of a provider or dentist. Similarly, the "For Brokers" tab is directed to broker areas of interest. The "For Group", "For Subscribers" and "For Dentists" Tabs allow access to the Healthplex database. Group Administrators and dentists must request user names and passwords prior to logging in. Subscribers or members can use their member identification number and the month and day of their birthday as their initial password. Database information, such as current eligibility and claim information, is formatted and provided on a need-to-know basis.

These middle panel tabs also help users find background information about Healthplex along with information about the plans available from different dental benefit companies. The "Sign Up" tab allows group administrators, brokers and dentists to review applicable material and request membership kits. The tab also allows individuals to use a credit card to enroll in one of our plans. At anytime, users can contact Healthplex via email.

Right panel - The right panel is used for advertising and highlighting important points about Healthplex.

The Healthplex website is dedicated to providing its users with the highest-quality dental care information available on the Internet. Recommendations for improvement are always accepted.