

Bridging the Language Gap

Translation Services Now Available for Your Dental Visits

EmblemHealth's dental plans that are administered by Healthplex, offers in-person translation services for any member seeking an appointment.

- Call a Healthplex Customer Service representative today to request an in-person interpreter.
- Our hours are 8 a.m. to 6 p.m., Monday through Friday with extended hours through 8 p.m. for Medicare members.
- A member should never be turned away based on a language barrier.

Note: A 72-business hour advanced notice is required for an in-person interpreter. If a member requires an in-person sign-language interpreter, a two-week advanced notice is required.

Need a local dentist in your area?
Visit healthplex.com/member

Questions about your dental benefits?



Medicaid:
855-910-2406
(TTY:711)

Medicare:
855-933-4033
(TTY:711)

Commercial:
855-932-3292
(TTY:711)



Healthplex
Member Portal



EmblemHealth Plan, Inc., EmblemHealth Insurance Company, EmblemHealth Services Company, LLC and Health Insurance Plan of Greater New York (HIP) are EmblemHealth companies. EmblemHealth Services Company, LLC provides administrative services to the EmblemHealth companies.

EMB_MB_FLY_62670_Healthplex_Translation 9/23