

HEALTHPLEX QUICK REFERENCE GUIDE



Healthplex.com

The Provider Web Portal may be used to check eligibility, submit claims, and to access useful information regarding plan coverage.



Provider services

Phone: 1-888-468-2183

Dedicated Service Representatives

- 8am - 5pm EST

Interactive Voice Response System

- 24/7

Member eligibility, benefits, claims, authorizations, network participation and contract questions

Sample ID Card:


Plan Name

MEMBER: **Jane Sample Card**
ID NUMBER: **XXX00000000**

Network: **Network Name**
 PCP Name: **Dr. Jane Sample Card** PCP Phone: **000-000-0000**
 Copay: **PCP \$X SPEC \$X ER \$X Rx \$X/\$X Dental: \$X**
 BIN#: 012345
 PCN#: 0000111001



Prior authorization

Submit electronically via clearinghouse or via mail by sending to:

Healthplex, Inc.
PO Box 211672
Eagan, MN 55121

1-888-468-2183



Claims

Healthplex, Inc.
PO Box 211672
Eagan, MN 55121

1-888-468-2183

EDI Payer ID: 11271

Claim disputes or adjustments

Healthplex Claim Appeals and Corrected Claims

Healthplex, Inc.
PO Box 211672
Eagan, MN 55121

1-888-468-2183

Claims may be submitted electronically via your clearinghouse, online via the provider portal or via the mailing addresses here.

Important notes

This guide is intended to be used for quick reference and may not contain all of the necessary information; it is subject to change without notice. For current detailed benefit information, please visit the provider web portal or contact our provider services toll free number.

Provider Manual and Web Portal Guide

For additional details on how to partner with Healthplex, go to www.Healthplex.com/provider/forms and view the Healthplex Provider Web Portal Guide and the Healthplex Provider Manual.